



June 2021 Tech Tips

Current Church Windows version 22.19.6 / Payroll 2021 SR3

Step to Take After Renaming Your Computer

If you are getting the error "A connection to CHURCHWINDOWS cannot be opened – contact support" on the main CW machine, this is due to renaming the PC. Microsoft has a bad habit of naming your new PC something like DESKTOP-d59qpc2. If you install Church Windows on this machine, the Microsoft SQL databases are tied to this name. If you then rename the PC (to FINANCE-PC, for example), it breaks the connection to the databases. Here is an easy way to fix the problem:

- Browse to the CW folder by right-clicking on the Church Windows icon and choosing 'open file location.'
- Locate and delete the file cw.exe.config.
- Open the Windows Control Panel and go to Programs and Features.
- Locate your CW install and run a repair on it.

The install and repair will replace the cw.exe.config file with a clean one, and it will be properly configured when you open CW.

Vanco - What We Discovered After Asking 1,000 Churchgoers About Giving

In Vanco's nationwide and multi-denominational study, we asked churchgoers about their giving preferences. What we found was shocking. Uncover the key stats and discover the surprising new giving trends that every church leader should know. Vanco, an integrated eGiving partner of Church Windows, has created the fourth volume of the Churchgoer Giving Study to learn.

- How have perceptions toward online giving changed, and what to do about it?
- Who are the most generous of all churchgoers?
- Why making giving convenient is so important?
- Why should churches let members direct their donations to specific funds?
- And much more!

[Get the Study](#)



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Payroll 941 Form

The IRS is releasing a new 941 report for 2nd Quarter 2021. Once that is made available, an updated 941 Form for Church Windows Payroll will then be available as service release 2021 SR4. Please wait for the release and installation before printing the 2nd Quarter 941.

- **DESKTOP CUSTOMERS:** We will notify you by email when the update is available on the [Download Current Updates](#) page of the website.
- **WEB CUSTOMERS:** As normal, updates are installed for you. We will forward an email letting you know when the update will be installed for you.

Corrections to Vanco Donations

If you make a correction to posted Vanco Donations, you must decide if the correction also needs to be transferred to Accounting or if you should mark it Do Not Transfer. If the bank reconciliation is complete and finalized for that month, then you most likely do not want to transfer the correction but instead make a correction in Accounting in the current month. If you decide to transfer the correction to Accounting, make sure you edit the debit account to transfer to your holding account in Accounting rather than the regular asset for the giving account. That way, you can make any fee adjustments to the holding account and transfer the actual amounts into the asset in Accounting.

Emails and Changes

Church Windows utilizes Constant Contact to communicate important information to our users. **DO NOT UNSUBSCRIBE TO CHURCH WINDOWS EMAILS THROUGH CONSTANT CONTACT!** If you unsubscribe, you will not receive any of our emails, **including updates and service releases**. To ensure that you receive updates, news, tech tips, and other important information from Church Windows, please take a moment to make sure we have your church's current email and contact information. This can be done by emailing info@churchwindows.com with your current contact person and email address, or call 800-533-5227 and verify current contact information.



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Backing Up

Remember to make backups of your data regularly. Back up often to prevent possibly having to re-enter data! You can perform this function yourself, and it only takes seconds. Don't depend on someone else. A secondary backup never hurts, even if your data is hosted on Church Windows Web.

[Church Windows Web & General Backup Information](#)



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